

SCHEDULE

Regulation 7

FORM A (1)

Regulation 5(2)

Application for Inclusion in the Pharmaceutical List to Provide  
Pharmaceutical Services – Relocation or New Application

(Please delete words/sections which do not apply)

TO ..... GRAMPIAN ..... HEALTH BOARD

1. Applicant's details

I am/we are applying as an Individual/ a Pharmacist/ a Corporate Body. (\* If applying as Corporate Body please also provide Superintendent Pharmacist details below)

I/We (name of person making application) [ANDY PORTER]

of (correspondence address and name of company if relevant)

A+L PORTER LTD  
18 KEIRHILL GARDENS  
WESTHILL  
AB32 6AZ

apply to have my/our name(s) included in the pharmaceutical list. The application is in respect of:

(a) the relocation of the premises from which I/we provide pharmaceutical services specified in Part 4. (Please complete Parts 2, 3, 4 (a) or (b) and sign and date the application at 5).

(b) the opening of new premises for the provision of pharmaceutical services specified in Part 4. (Please complete Parts 2, 4 (b) and sign and date the application at 5).

\* Superintendent Pharmacist is [ANDY PORTER]

2. Premises details

(a) The premises from which I/we propose to provide pharmaceutical services are/will be at—

PARK VIEW  
PITMEDDEN  
AB41 7PB

(b) the premises from which it is proposed to provide pharmaceutical services are—

(i) already constructed Yes [X] No [ ]

(ii) already in our possession (lease or ownership) Yes  No

\*\* (iii) registered by the General Pharmaceutical Council in my/our name(s)

Yes  No  N/A

If the answer to (iii) is yes, state reference number.

If the answer to (iii) is no, give date of application for registration.

\*\*\* (c) If applicable the Responsible Pharmacist at the said premises will be—

Name

GPhC Registration No.

**If the application is for a relocation please proceed to Part 3, if not please proceed to Part 4(b)**

### 3. Relocation Details

**(a) To be completed only by persons whose names are included in the pharmaceutical list applying under Part 1(a)**

(i) the premises in the Board's area from which I am/we are currently providing pharmaceutical services are at—

(ii) the relocation is for the following reasons:

**If the relocation application is considered to be minor please complete (iii) and then proceed to Part 4(a). If relocation is other than minor please proceed to Part 4(b)**

**(iii) To be completed only if the applicant considers relocation to be minor.** A minor relocation is one where there will be no significant change in the neighbourhood population served, and other circumstances are such that there will be no significant effect on the NHS pharmaceutical services provided by the applicant or any other person on the Board's list.

I/We consider the relocation fulfils the criteria for minor relocation because:—

It is preferred that services will be continuous however if the service will be interrupted please state why and for what period below.

**If the application is for a minor relocation please proceed to Part 4(a)**

**If the application is for a relocation other than minor or for a new application please proceed to Part 4 (b).**

4.

**Part 4(a) – Additional information. To be completed by persons applying for a minor relocation.**

**Please note, the NHS Board may reject your application if they do not consider that you have provided sufficient detail.**

(i) If the answer to 2(b)(ii) is no, please provide written consent from the person who may grant such possession that the premises may be used for the provision of pharmaceutical services.

(ii) Describe any adjustments you intend to make to the premises to ensure you will comply with the duties incumbent upon you, as the provider of pharmaceutical services, under section 29 of the Equalities Act 2010.



(iii) Please provide a description of the pharmaceutical services you currently and will continue to provide, along with detail of any further services you propose to provide if relocation is successful.

(iv) Please provide the date you intend to commence the provision of the services detailed above if relocation is successful.

(v) Please detail the hours in each day that you currently and will continue to provide such services, alongside any intention to extend hours (taking into account the Board's Hours of Service Scheme.)

**Please proceed to Part 5**

**Part 4(b) – Applicant's Assessment. To be completed by persons applying for a relocation other than minor or to open new premises.**

(i) If the answer to 2 (b)(ii) is no, please provide written consent from the person who may grant such possession that the premises may be used for the provision of pharmaceutical services.

(ii) Describe any adjustments you intend to make to the premises to ensure you will comply with the duties incumbent upon you, as the provider of pharmaceutical services, under section 29 of the Equalities Act 2010.

At Present the Premises is a Residential Property. Planning Permission has been given to convert into a Commercial Premises. This will include a full Car Park and disabled access. The Premises will comply with all up to date regulations as Planning Consent is recent.

(iii) Describe the boundaries of the neighbourhood, where you intend to provide pharmaceutical services, which your application proposes to cover.

PITMEDDEN

(iv) Provide an assessment of the current provision, in the proposed neighbourhood, for which you believe there not to be adequate provision and evidence to support that view.

CURRENT PROVISION IS INADEQUATE

(v) Describe the pharmaceutical services you will provide.

I WILL PROVIDE ALL CURRENT SERVICES THAT CAN BE OFFERED BY A COMMUNITY PHARMACY INCLUDING:

→ NRT	→ UNSCHEDULED CARE	→ GLUTEN FREE
→ EMAS	→ SUBSTANCE MISUSE	→ HEPIC
→ CMS	→ DOSETE BOXES	→ PALLIATIVE CARE (IF POSSIBLE)
→ STOMA	→ EHC	→ UTI

→ FLU VACCINES → NALOXONE → AMS + ALL OTHER SERVICES AVAILABLE

(vi) State the date you intend to commence the provision of the services detailed above.

1st OCTOBER 2017.



(vii) State the hours in each day that you intend to provide such services (taking into account the Board's Hours of Service Scheme.)

MON - 9-6pm	FRI - 9-6pm
TUE - 9-6pm	SAT - 9-1pm
WED - 9-6pm	SUN - CLOSED
THU - 9-6pm	

(viii) Has there been an application to provide pharmaceutical services in the neighbourhood that encompasses the same or substantially the same area encompassed by the neighbourhood as stated at 4(ii) above within the previous 12 months?

Yes  No

If yes, please provide evidence of the significant change that has occurred that means in your view that either, it is now necessary or desirable that an application be granted in order to secure adequate provision of pharmaceutical services in the neighbourhood to which the application relates, or that the granting of the application will now not prejudice the provision of NHS funded services in the controlled locality (as applicable). **If the answer is no please proceed to Part 5.**

5. I/We undertake to provide the services as detailed in this Form and undertake to provide such of these services as may be approved by the Board in accordance with the terms of service for the time being in operation.

Signed

Print Name

Date

**NOTES:**

(1) An application on Form A (1) will be required by any person already included or who wishes to be included in the pharmaceutical list to undertake to supply pharmaceutical services from additional or alternative premises. A person wishing to be included on the list to provide pharmaceutical services from premises already on the list should complete Form A (2).

(2) Please note that medicines cannot be dispensed from the premises until they are registered by the General Pharmaceutical Council. Although an application to be included in the pharmaceutical list can be considered in advance of such registration, registration details and any other information required but not given at the initial application stage must subsequently be provided on Form B before inclusion in the list is confirmed.

(3) *\*\*Premises need only be registered with the General Pharmaceutical Council if the intention is to dispense medicines from the premises.*

(4) *\*\*\*Responsible Pharmacist details should be provided if full pharmaceutical services are being provided.*

(5) *Payment cannot be made for NHS services provided before the date of entry in the pharmaceutical list recorded in Form C as issued by the Board.*

7<sup>th</sup> June 2017

Dear Sue

**National Health Service (Pharmaceutical Services) (Scotland)  
Regulations 2009, as amended**

**Application and Consultation Analysis Report – Parkview,  
Pitmedden AB41 7PB**

Thanks for your letter dated 5th June 2017.

In response to your questions:

Part 4(b) (iii): The neighbourhood is the village of Pitmedden. The neighbourhood boundary is the boundary of the village of Pitmedden, surrounded by open fields.

Part 4(b) (iv): At present, there is a surgery in the village but there is no pharmacy and the distance to the nearest pharmacy is such that services can be deemed inadequate. Previous applications for a pharmacy in Pitmedden have been unsuccessful as 2 pharmacies in the area covered by the Haddo Medical Group would not be viable. By managing both premises within the same company, I believe I can create a viable model which will be to the benefit of all the patients in the wider catchment area.

Regards



Andy Porter  
Director  
A&L Porter Ltd

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**NHS GRAMPIAN AND A&L PORTER Ltd  
CONSULTATION ANALYSIS REPORT (CAR)**

**3 May 2017**

# NHS GRAMPIAN AND A&L PORTER Ltd CONSULTATION ANALYSIS REPORT (CAR)

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## **1. INTRODUCTION**

The NHS (Pharmaceutical Services) (Scotland) (Miscellaneous Amendments) Regulations 2014 introduced a change to previous consultation arrangements for applications to join a Board's Pharmaceutical List.

Previously the Applicant and the Board carried out separate consultations, but the above amendment to the Regulations instructed parties to consult jointly, with the Board taking the lead.

## **2. AIM**

The aim of this consultation was to assess the current provision of Pharmaceutical Services in the neighbourhood and whether it is adequate; and to establish the level of support.

A meeting between NHS Grampian Primary Care Department and the Interested Party, A&L Porter Ltd, took place on 30 June 2016 with the aim of agreeing on the range of consultation activity to be undertaken. A further meeting was held with the assigned Public Involvement Officer and A&L Porter Ltd on 8 September 2016. A pre-application and joint Communication & Involvement Plan was subsequently agreed as was publicity material and text for the advert and the consultation questions. Copies of the advert and consultation questionnaire are attached at Appendix 1 (page 26).

## **3. METHODOLOGY**

For the joint consultation it was agreed to use NHS Grampian's existing networks, which included NHS Grampian Public Involvement Network members (living in AB41 postcode area), Councillors in the Mid Formartine and Ellon & District administrative areas, Community Councils, Community Planning Officers, Constituency MSPs, Regional MSPs and MP, NHS Grampian's Facebook page and Twitter account, the Public Involvement Team's Twitter account and NHS Grampian's website where there was a link to the questionnaire in Word and LimeService format.

In addition all GP practices in the surrounding area and all community pharmacists in Aberdeenshire were informed of the consultation and how to respond. The local office of the Scottish Health Council was also informed of the consultation.

Respondents could either respond electronically using LimeService (an online survey facility replicating the agreed consultation questionnaire), by e-mail, or by hard copy using the Public Involvement Team's Freepost service. An advert was placed in the Press & Journal. A press release was issued by NHS Grampian's Media Team. Supporting material such as consultation flyers and posters were also developed.

Consultation posters and flyers were distributed to businesses and community venues in Pitmedden and Tarves. 500 A5 flyers signposting patients to the consultation were distributed to Haddo Medical Group in Pitmedden. Appropriate social media networks were mapped by Corporate Communications in the areas



of Cultercullen, Ellon, Esslemont, Oldmeldrum, Pitmedden, Tarves, Udney, Udney Green, Udney Station, Whiterashes and Ythsie and were sent details of the consultation and how to respond.

The proposed pharmacy sits within the Udney Community Council area and A&L Porter Ltd met with the Community Council on 17 November 2016. A&L Porter Ltd also met with Tarves Community Council on 23 November 2016.

A&L Porter Ltd placed and funded an advert in the local magazine, Tarves & Barthol Chapel Quarterly Newsletter. Unfortunately the editors of Pitmedden News did not receive the original request and therefore the advert missed the copy deadline for their Winter edition.

4,000 A5 flyers promoting the consultation were delivered by Royal Mail to every household in the Pitmedden, Tarves, Methlick and Udney areas commencing on 26 December 2016. The distribution costs of doing this were met by A&L Porter Ltd with photocopying costs met by Corporate Communications at NHS Grampian.

A public drop-in event was held at the Melvin Hall in Tarves on 8 February 2017. Running from 3-7pm, the event publicised as "Meet the Pharmacist", attracted 15 members of the public and a journalist from The Advertiser newspaper covered the event. Costs of the venue hire were met by A&L Porter Ltd and the event was publicised on the NHS Grampian website and via the NHS Grampian Facebook and Twitter accounts together with local promotion in the Tarves area.

The consultation ran for a total of 90 working days, the final day for responses being Friday 10 March 2017.

#### 4. RESULTS

The total number of responses received was 97, with 93 submitted from individuals, 3 submitted from Community Councils and 1 submitted from Aberdeenshire Health & Social Care Partnership.

**Please note that the following findings relate to the 93 individual responses as responses from the 4 organisations will be handled separately.**

The information gathered from the consultation has been summarised to provide the following feedback:

##### **Question 1**

**What are your views on the neighbourhood as described by A&L Porter Ltd?**

57 (61.3%) respondents deemed it satisfactory.

15 (16.2%) respondents did not comment.

3 (3.2%) respondents felt they could not find a description of the neighbourhood.

3 (3.2%) respondents felt there was no need for another pharmacy.

3 (3.2%) respondents deemed it satisfactory but were concerned about the impact

on Tarves and Udney Station.

12 (12.9%) respondents did not answer the question but used the opportunity to make other comments.

## Question 2

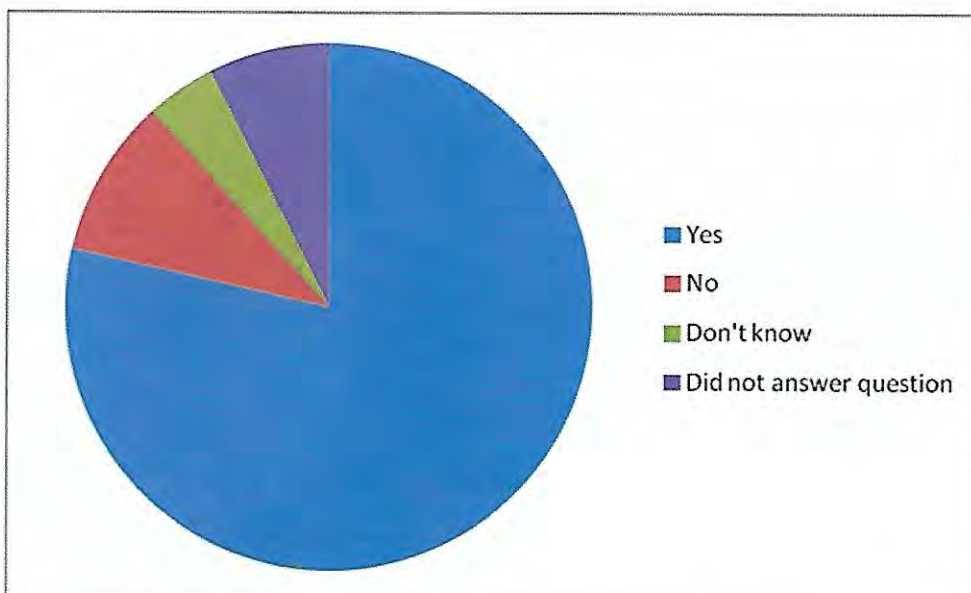
**Do you think there are gaps/deficiencies in the existing provision of pharmaceutical services to the neighbourhood?**

73 (78.5%) respondents answered 'yes'.

9 (9.7%) respondents answered 'no'.

4 (4.3%) answered 'don't know'.

7 (7.5%) did not answer the question.



Respondents were asked to explain their answers and the following comments were made with some respondents making more than one comment:

26 (35.6%) respondents who answered 'yes' commented that the existing gap or deficiency is created by Haddo Medical Group not being able to dispense.

21 (28.7%) respondents who answered 'yes' commented on poor public transport.

17 (18.3%) respondents who answered 'yes' commented on current distance to pick up prescriptions.

8 (10.9%) respondents who answered 'yes' made mention of no accessible services in the village of Pitmedden.

5 (6.8%) respondents who answered 'yes' commented on current delay of a few days for pick up/delivery of prescriptions.



2 (2.7%) of respondents who answered 'yes' commented on bad winter weather.

Other comments included working hours making it difficult, repeat journeys if medication is not in stock and general inconvenience.

9 (9.7%) respondents answered 'no'. Four of these respondents mentioned that they already collect their prescriptions from elsewhere (Udny Station (x2), Bridge of Don or Ellon (x2)).

### Question 3

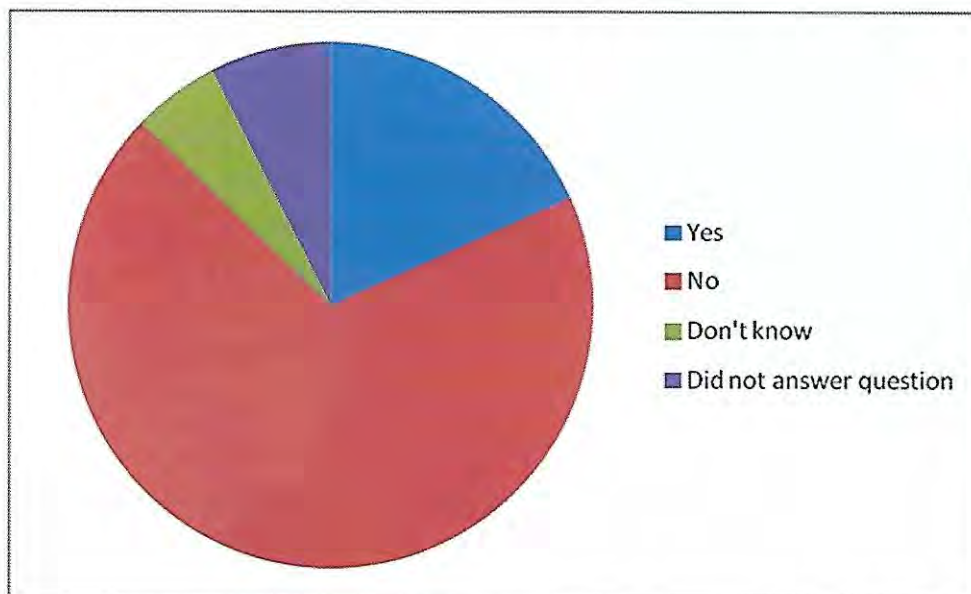
**Do you think there will be a negative impact on the neighbourhood in having an additional community pharmacy?**

64 (68.8%) respondents answered 'no'.

17 (18.3%) respondents answered 'yes'.

5 (5.4%) respondents answered 'don't know'.

7 (7.5%) respondents did not answer the question.



Respondents were asked to explain their answers and the following comments were made with some respondents making more than one comment:

64 (68.8%) respondents answered 'no' and added the following comments:

- Medicines will be more accessible
- Low crime area so pharmacy is not likely to be a target.
- ...but I have concerns about availability of pharmacist at all times.
- May be though considered a target for thieves? Is there sufficient business to support two pharmacies?
- Regulated properly and run as well as Tarves.
- ...but we had one and NHS closed it.
- It will provide a local resource that is currently missing since the medical



practice stopped dispensing in Pitmedden.

- It worked very well before when the GP practice was dispensing the medication for the prescriptions - it is a lot easier to collect your medication.
- There is no negative impact of having a neighbourhood pharmacy but in one location.
- All residents especially those who do not drive and or currently have difficulty in getting to Tarves/Ellon especially in inclement weather for pharmaceutical services, will see it as a return to commonsense even if for profit.
- Having one focal point which is central to the area is a huge positive for the area.
- ...but concern about parking (x3).
- Much better for those without cars.
- It will only be positive and will better integrate with the surgery in Pitmedden.
- It will help the neighbourhood. Why can it not be placed in the surgery as this was requested by the public previously.
- There should be no negative impact within the community. There are many young families in the village and it would be a most convenient pharmacy.
- I currently continue to use Ellon Health Centre due to lack of pharmacy in Pitmedden although GP at Pitmedden closer to my home. This could change my mind re. transfer.
- Anything would be better than nothing.

17 (18.3%) respondents answered 'yes' and added the following comments:

- Parking will be an issue (x3).
- The pharmacy will result in the closure of Udney Station surgery which will leave hundreds of people without GP provision (x5).
- If dispensing at Udney Station is closed the nearest pharmacy will be Ellon or Balmedie.
- I don't want drug addicts just around the corner from me/concern about substance misuse service (x2).
- It will create a gap in Tarves as the pharmacy provision will be halved (x2).
- Concern about not having full time pharmacist for advice. Sounds like a downgrade of service.
- The potential use of a 70 year old law to force the closure of our dispensing by our local doctors surgeries for the sole benefit of a private business cannot be justified.
- Whilst there will be no negative impact on Pitmedden, there will be considerable resentment against the company that opens a community pharmacy when one was refused at the local medical practice and subsequently for the local group applying to open one.
- The NHS appears to be considering allowing this new pharmacy in Pitmedden when it is currently reviewing the dispensing facilities at Udney Station surgery (x2).

#### Question 4

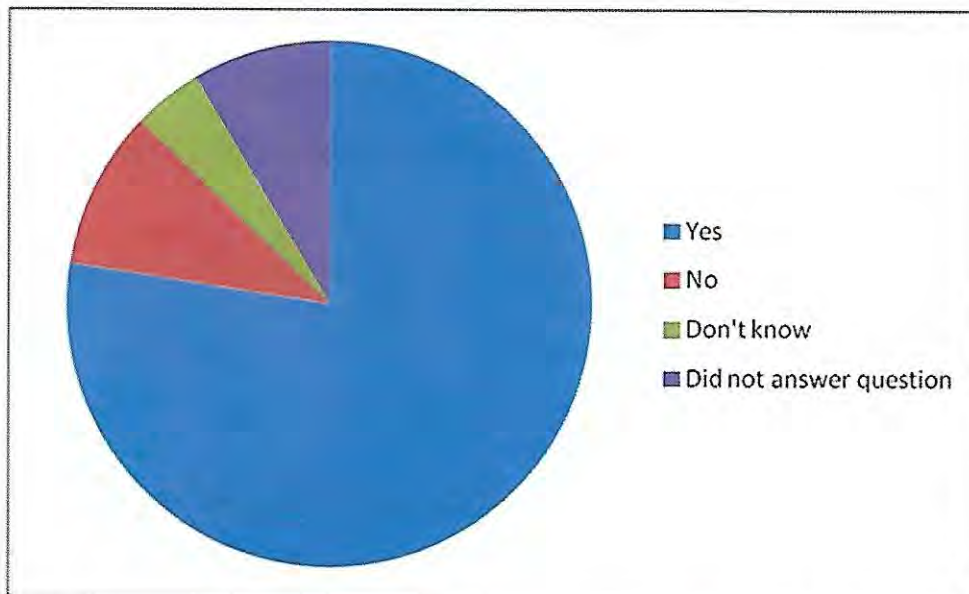
**Do you think there will be any positive impact on the neighbourhood in having an additional community pharmacy?**

72 (77.4%) respondents answered 'yes'.

9 (9.7%) respondents answered 'no'.

4 (4.3%) respondents answered 'don't know'.

8 (8.6%) respondents did not answer the question.



72 (77.4%) respondents answered 'yes' and added the following comments. Not all respondents provided a comment and some provided more than one comment:

- Another retailer in the area, handy accessible advice and hopefully a closer link with the GP surgery (as experienced in Ellon for example).
- There would be jobs created to start with. And I think it will turn around a negative feeling that has been here since the dispensing within the surgery was stopped.
- Yes - more jobs (x2).
- Yes - more economical.
- Yes, it will benefit those who don't have transport to go to Tarves. It will also provide employment in Pitmedden.
- Yes it will return a more positive community sense back into the village.
- It will be an asset to the community.
- Yes, additional services and treatments that I am not sure currently exist.
- Having one focal point which is central to the area is a huge positive for the area.
- Yes - there will be increased provision in the Pitmedden area.
- A new pharmacy would be of great benefit to the village.
- Yes. Helps communities to support themselves.
- Yes. A pharmacy in the village would add to the efficiency of running the village.
- This would be a great idea for the whole village. My family are in total



agreement with project, as I am sure are many others.

- Yes, people will have more time to do other things than have to go driving to other locations to collect their prescriptions.
- There will be a positive impact and a major benefit to the community especially young mothers and the elderly (x4).
- Locals will have a more suitable pick up location for prescriptions and services.
- Yes, the extra professional help and advice is invaluable.
- Yes - people will have good access to medication when needed and therefore no serious problems should occur because of a bad access to medication.
- Yes, patients will be able to access medication when they need it and without delay, which can only improve the standard of health and healthcare (x2).
- Yes as the surgery is so busy now and difficult to get advice or appointments any extra professional assistance should be beneficial.
- Yes. Free availability of services e.g. stoma care, advice etc. for village residents which may take small queries from health centre and free up appointments.
- Yes. Removal of significant inconvenience for those without or incapable of use of private transport. Access to prescribed medicines within a short time frame allowing commencement of treatment promptly. Minor ailment along with other 'non surgical' services shall relieve burden on Haddo Medical Practice.
- Easier for patients to access (x6).
- It would be more convenient as I have regular repeat prescriptions.
- Yes, ease for all ages and abilities to gain access to pharmacy service and collect prescriptions (x3).
- Quicker application of medicine particularly for older residents (x2)
- Yes - easier access for those who require taxis etc to collect prescriptions.
- Yes saves on time and travel (x3).
- Yes. No need to travel to Ellon/Tarves to fill prescriptions (x3).
- Yes. There would not be a need to travel up to six miles as it is just now. With Tarves being 3 miles away with limited bus service.
- Yes - positive impact, less driving to Tarves to collect prescriptions as it is now. Reduced emissions and costs.
- Yes. Less transport therefore better for people and also more environmentally friendly.
- Yes - near hand pharmacist advice negating a need to make a doctor appointment. Longer opening hours to collect prescriptions. Deliveries for those who have difficulty travelling.
- Yes. However there needs to be a pharmacist available in line with the practice surgery times.
- Possibly yes as there won't be a on duty pharmacist in Tarves for advice on minor ailments and to make up prescriptions.
- Yes, I for one see it as a very positive step. It's just a shame that Pitmedden lost its dispensing services @ the Haddo Medical Group Practice in the first place.
- Yes. The dispensing from the doctors surgery, in my opinion, should never have been taken away. To get this service back would be of a great benefit to Pitmedden.



- Yes, if it's returned to the GP surgery.
- It would make it easier for some to collect their prescriptions (those who don't have their own transport to travel to Tarves) however this is what is was like before the GP practice had to stop dispensing.
- Yes, but not enough to outweigh negative
- Yes, but we had one and the NHS closed it
- Yes of course. There are elderly or infirm patients who cannot travel out with the village and have been disadvantaged by NHSG previously taking away their access to GP dispensing.
- Limited. Current pharmacy arrangements are consistent. Proposed pharmacy arrangements curtailed in both locations. Does not solve problem of drug provision to surgeries outwith location.
- Yes -for those living within the village of Pitmedden only.
- Yes. Anything is an improvement on what we have now.
- Yes. For those who will use it yes.

9 (9.7%) respondents answered 'no' and added the following comments:

- No. It will result in the closure of Udney Station surgery, which will leave several hundred people without GP provision.
- No, the only benefits will be for the local resident of Pitmedden it will have no benefits to the area outside of Pitmedden.
- Potential negative impact due to customers not parking with due care and attention to other road users.
- No. The current service provided by our local doctors for essential medicines delivers the highest level of benefit to the community. The non essential items which may be stocked by a new pharmacy can be found at local supermarkets (patient at Udney Station surgery).
- No. I cannot see it making money, because apart from medicines, people will buy other goods (shampoo, aspirin etc.) from, supermarkets like they do now. It will close then the people will have to go to Aberdeen to get a prescription filled.
- No, because it is NOT cost efficient.
- NOT one run by a company which puts the profits into its own coffers rather than one which invested its profits into providing facilities for the local community.
- No. We don't require more scented candles and hair clips being sold here. Do not want trade reduced so that we lose the local store "Co-op".

4 (4.3%) respondents answered 'don't know' and added the following comments:

- Don't know. A pharmacy in the village may be more convenient for most. The proposal is to open a business not a community pharmacy!
- Don't know. It may have a positive impact for many residents of the village of Pitmedden itself.

### Question 5

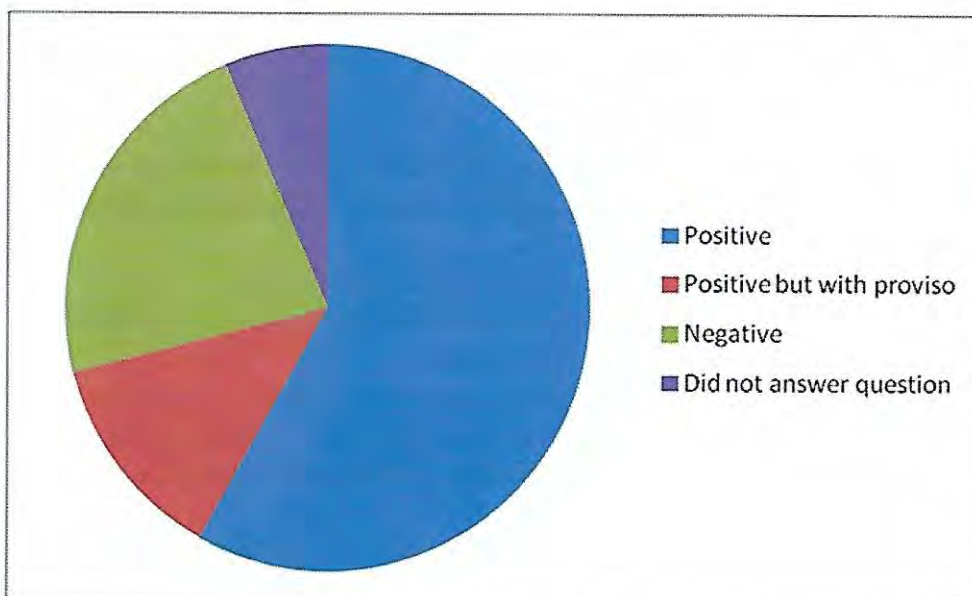
#### What are your views on the pharmaceutical services being proposed by A&L Porter Ltd?

54 (58%) respondents were positive about the pharmaceutical services proposed.

12 (12.9%) respondents were positive about the pharmaceutical services proposed but described a proviso.

21 (22.6%) respondents were negative about the pharmaceutical services proposed.

6 (6.5%) respondents did not answer the question.



54 (58%) respondents were positive about the pharmaceutical services proposed and added the following comments:

- Very comprehensive (x7).
- Very good (x4).
- Much needed/definitely required (x4).
- Excellent/excellent for local area (x4).
- Ideal (x3).
- Good (x3).
- Fair coverage (x2).
- Adequate (x2).
- Happy (x2).
- Perfect (x2)
- Other words to describe the proposed pharmaceutical services included: brilliant, fine, good idea, ok, reasonable, positive, personally satisfied, totally agree, and fully supported.
- Extended services can only be a good thing.
- Seems a good compromise and suits both parties.
- Happy for this to go ahead.
- Best news I have heard in ages.



- Professional and much needed.
- Beneficial services such as emergency services, minor ailments etc.
- Fantastic list of services. All I'm sure will be greatly received.
- The services delivered in Tarves are great. The pharmacist and her team have always been very helpful and welcoming.
- I have no reason to doubt competence to provide such services.
- Hadn't realised there was a requirement for all they are suggesting - but brilliant that they are able to provide.
- Great idea sharing pharmacist between two branches, if regular predictable hours then customers will know the pharmacist available.
- It is a reasonable balance between the two communities. People will be able to collect repeat prescriptions anytime 9am-6pm.
- It would be a great asset to the village of Pitmedden as we had no choice after the service was taken from the Haddo Medical Group.

12 (12.9%) respondents were generally positive about the pharmaceutical services proposed but described a proviso:

- The services are very acceptable but need to have a pharmacist on site during surgery e.g. Haddo Medical Practice times or this would be seen as unsuitable and not practical.
- The services would be great just not where it's proposed to go.
- Looks good on paper, see how it works in practice is another thing, concern would be how long they would keep Tarves open.
- Seems like a sensible basic pharmacy services is proposed. I personally find that the Tarves pharmacy does not always stock the medications prescribed for my family therefore expect that a Pitmedden pharmacy will not be any different.
- It would be even better to have a pharmacist based at Pitmedden all day, but it is great to have a pharmacy back at all.
- Not really required other than for prescription services.
- Reasonable, just a shame medicines only available when pharmacist is on site.
- They seem reasonable but need to be regarded as complementing, rather than replacing, services provided by local GP practices.
- Have always had an excellent service at Tarves. Getting there is a big problem.
- Agree with all except substance misuse.
- As long as they can dispense the medication from the prescriptions, I have no other views.
- They are a lot better than not having a pharmacist at all, it might be better if it was full-time rather than part-time, but small beginnings can grow if proven necessary!

21 (22.6%) respondents were negative about the pharmaceutical services proposed and made the following comments:

- No comment (x2) (in context of their other negative comments).
- No comment, we would not use it.
- Not required in Pitmedden.



- Put the pharmacy back into Haddo Medical centre in Pitmedden.
- Does not affect me (in context of other negative comments).
- Doesn't matter what they are. In principle I will not use them.
- Threatening the quality of healthcare in the community if they are successful, as closure of doctors dispensing services will most likely lead to closure of surgeries (based on experience seen elsewhere).
- They are not needed and certainly in my case not wanted because I will lose my doctors surgery and (as my wife has) easy access to a dispensing doctors.
- As stated before they have curtailed our medical services at Methlick, Tarves and Pitmedden and should NOT have the monopoly.
- Having a pharmacist available only half a day may be inconvenient especially if it is not clear when the pharmacist will be present. As we would have to drive in any case it would probably be more convenient to use pharmacies in Ellon. The need for unscheduled care had better not occur after Saturday lunchtime. Pick up and delivery has a very limited range. Pitmedden is in the middle of a rural community yet this service is aimed solely at the village. However I feel sure that NHSG will use this proposed service as an argument against the need for our prescribing practice at Udney Station.
- My principal concern is the reduction in dispensing hours at the Tarves pharmacy.
- I am extremely concerned about the proposed use of the pharmacist working half days at each outlet. I have found that the pharmacist in Tarves already appears to be busy most days.
- I'm not keen on the pharmacy offering substance misuse services given its close proximity to the primary school. I've had the experience of being in another local pharmacy (Ellon) at the time when this service has been happening and it was not very pleasant. Also consider how these people would travel to Pitmedden, if they are using public transport due to the limited frequency they could then have to stay in the area for potentially around an hour, again is the close proximity to a primary school the best location for this?
- Inadequate availability of pharmacist in either location. Necessary replacement by temporary pharmacist in periods of vacation or illness - may not always be easy. Travelling between premises in bad weather may be difficult. Ferrying of drugs about between locations.
- As a pharmacist would only be available for a half day each day this would result in you having to travel further afield if you happened to need your prescription dispensed at the wrong time of day. I don't think that this would be what you could describe as an improvement in service for either Pitmedden or Tarves.
- I live in Newburgh and do not think a pharmacy in Pitmedden would be of any advantage to me. I think this proposal is just a way of disposing of surgeries dispensing medicines.
- None. I will continue to use Rowland in Ellon which suits my schedule.
- This would not be a "community pharmacy". It would be a pharmacy business located in our community.
- No idea as I do not and will not use the shops.
- The pharmaceutical group are picking off the GPs dispensing service and should not be allowed to gain by it. They are destroying a system that

served us well at no extra cost to the NHS.

### Question 6

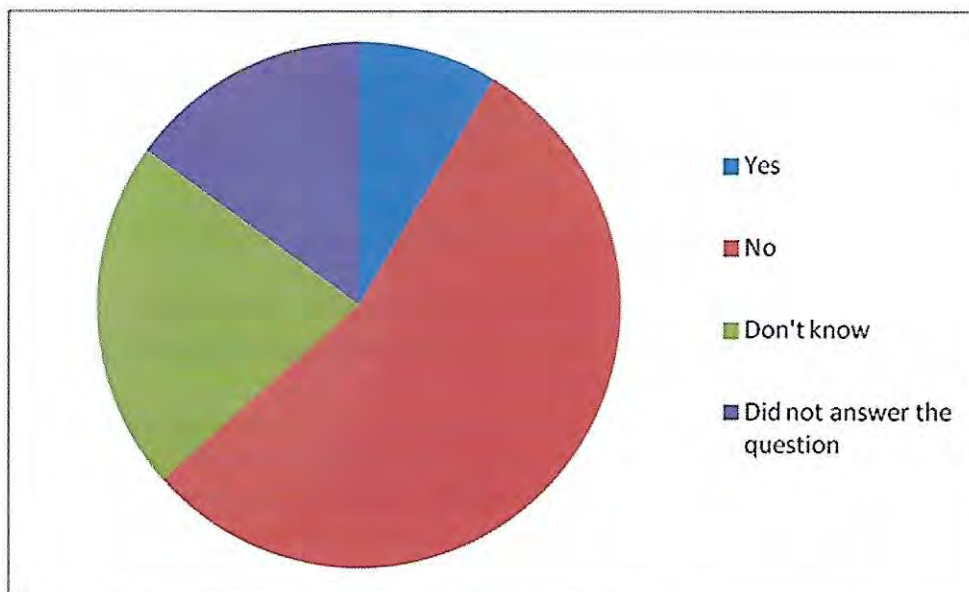
**Do you think there is anything missing from the list of services to be provided?**

51 (54.8%) respondents answered 'no'.

8 (8.6%) respondents answered 'yes'.

20 (21.5%) respondents answered 'don't know'.

14 (15.1%) respondents did not answer the question.



51 (54.8%) respondents answered 'no' with 17 (33.3%) adding the following comments:

- Not really, they wouldn't submit with bits missing.
- No. This list is comprehensive. Other services will become useful over time and be able to use the consultation room at Pitmedden.
- No, nothing missing that I can easily identify.
- No, all key areas have been covered.
- No - it appears suitable.
- No - I think all areas have been covered reasonably well.
- No, not that I can tell.
- No I am not aware of any omissions.
- Can't think of anything (x2).
- No. You seem to have covered all requirements.
- No. Covered by A&L Porter Ltd - proposition of services.
- Nothing missing that I can think of today.
- No. Appears a wide range of services will be provided.
- No. This list is comprehensive. Other services will become useful over time and be able to use the consultation room at Pitmedden.



- No. Seems to cover most circumstances for a health provision.
- No. All seems satisfactory.

8 (8.6%) respondents answered 'yes' and made the following comments:

- Prescriptions while you wait – avoid two trips/missing work twice.
- Holiday vaccinations? Open 'til 6.30pm?
- Flu vaccines and general basic health checks.
- Yes. How they will be able to sustain themselves. It would seem that this application means that the pharmacist in Tarves cannot be sustained solely with the one pharmacy. I do not think that two pharmacies will be sustainable either. That being the case I think it would be unlikely that the surgery lost in Tarves or the one that might be lost in Udney station would ever be restored. It's a lose - lose for all the NHS patients involved.
- Yes. Hours of opening and pharmacist provision. Proposed application trying to provide services but may be limiting them as well.
- Yes. What is missing is a significant regular contribution sufficient to pay for the expansion of the services at the village medical centre that would have occurred if dispensing had continued there and to ensure that the Udney Station surgery is financially viable.
- Yes. Apart from the lack of a pharmacy - I believe that the Post Office at Udney is to close. A chemist shop with Post Office would help considerably and would be added bonus.
- Yes. They are trying to get funding by the public NHS purse for providing critical care again as at Tarves. Profit with no local benefit.

20 (21.5%) respondents answered 'don't know' with two adding the following comments:

- Don't know. The list seems pretty inclusive.
- Don't know. So far any medication I have needed has been dispensed quickly and efficiently within an acceptable timeframe.

14 (15.1%) respondents did not answer the question but added the following comments:

- Doesn't matter what they are. In principle I will not use them.
- What benefit to the patients would this change deliver to compensate the destruction of local GP surgeries. What reduction in cost to the Health Service would this change deliver?
- Cost implications for NHS.
- The Pharmacy should be in Haddo Medical Group Pitmedden.



### **Question 7**

**What are your thoughts about how a community pharmacy in the neighbourhood will work with other NHS Health Services such as GP practices?**

11 (11.8%) respondents did not answer this question.

82 (88.1%) respondents made comments of which when themed, 47 (57.3%) were generally positive and 25 (30.5%) were regarded as negative. One respondent stated 'did not know' and 9 responses did not contain comments relevant to the question.

The top 4 positive themes were:

- Will work very well together/beneficial for both and all (x13).
- Visits to the pharmacy will take pressure off the local GP practice (x12).
- Will complement both/well integrated (x8).
- Worked before/no reason why it shouldn't work now (x4).

The top 4 negative themes were:

- Not as good as dispensing at the GP practice/reinstate dispensing (x8).
- Negative impact on Udney Station surgery (x4) and Methlick surgery (x1).
- Regarded as a commercial concern out to make profits (x3)
- Hostile application – concern that GPs will not work with pharmacy (x2)

### **Question 8**

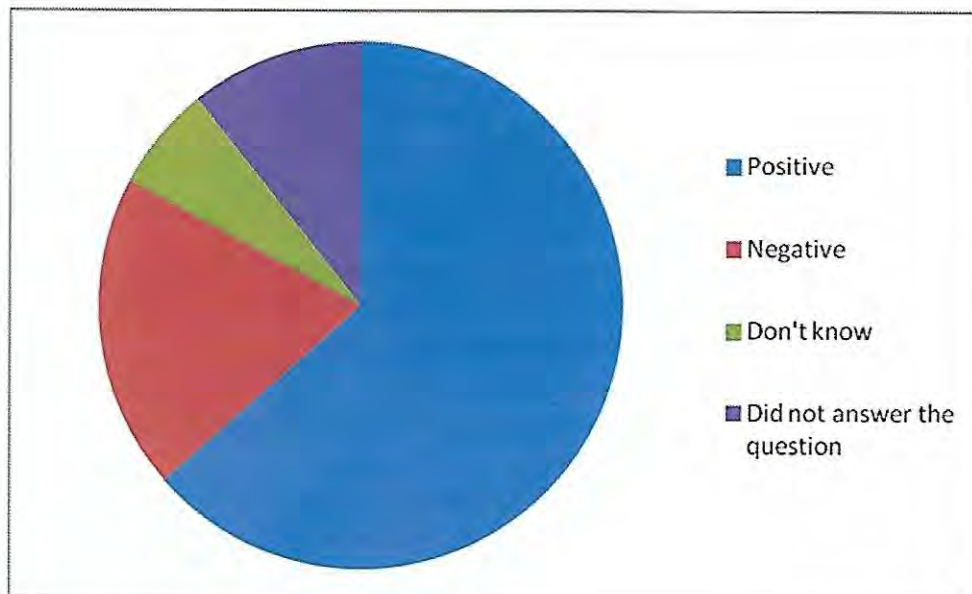
**Do you believe the proposed pharmacy would have a positive or negative impact on existing NHS services?**

59 (63.4%) respondents answered 'positive'.

18 (19.4%) respondents answered 'negative'.

6 (6.5%) respondents answered 'don't know'.

10 (10.7%) respondents did not answer the question.



59 (63.4%) respondents answered 'positive' with the following comments made:

- Alleviate pressure on the surgery for minor ailments which could be dealt with by the pharmacist.
- Positive help reduce demand.
- It should release the GP from dealing with minor ailments.
- Can only be good and take the pressure off the GP for milder aches and ailments.
- I think that the service that the pharmacy will provide will be invaluable to the local GP practice as it will ease some of their burden.
- Compliments existing GP services.
- Currently it is difficult to get an appointment with a GP, so if the Pharmacist can advise and oversee minor ailments this may alleviate some of the pressure on the GPs.
- With constant complaints that GP surgeries are overstretched, surely this added service would be a help.
- Positive impact through provision of the broader scope of service provided by A&L Porter out with Haddo surgery.
- I can't see how there could be any negatives from this, so therefore only a positive impact.
- Positive effect compared with today's situation.
- Positive - work better with the existing services.
- Positive impact - integrated service.
- Could see minor ailments treated at the pharmacy instead of taking up doctors time.
- Positive for the poor souls who have to now travel to Ellon for their medicine, since our surgery lost its pharmacy.
- Providing additional resources to assist the GP/nurses and also another resource for people to request assistance from.
- NHS services are lacking, private firm is bridging the gap.
- There has been a lack in the services and community involvement since the pharmacy service closed at the surgery.
- This will mean one could go straight from the GP with a prescription to the



local pharmacy, instead of having to plan and travel. Especially useful for urgent medication and those less mobile.

- Positive, as anything to help the NHS is always a plus point.
- One hopes that it will be positive from both sides even when one is doing it for profit whilst the other is paid for by the tax payer.
- It can only benefit the community, in my opinion.
- Positive - as it allows collection of medication without unnecessary travel.
- Positive - because having ready available access to medication can help with peoples' health and therefore not burden the NHS further.
- It will address a real gap in the overall healthcare service in the area.
- Would restore many of the advantages provided by the previous direct filling of prescription by the health centre.
- Positive. As long as professional attitudes serve the needs of the local community and their first priorities are for patients and not personal.
- Positive. There is no alternative in place except to travel to Tarves, Ellon or Oldmeldrum.

18 (19.4%) respondents answered 'negative' with the following comments made:

- Entirely negative. This is against the needs and wishes of the community. If it succeeds, the Health Board will be depriving several hundred people of GP provision and landing themselves with an insoluble problem. This cannot be viewed in isolation.
- Negative: If GP surgeries close as a result of reduced income, patient care will suffer (patient at Udney Station surgery).
- Negative. For those whom would like to see a community dispensary service similar to what was previously offered by the surgery the opening of a private pharmacy would be unwelcome.
- Negative: At the moment (like the Pitmedden surgery used to), the profits from the dispensing of medicines helps to maintain the Udney surgery. With a pharmacy dispensing in future the money is lost to the NHS and there will be less local surgeries.
- Negative. Splitting the existing service is going to dilute the current effect.
- The pharmacy should be at Haddo Medical Group.
- Negative in so far as we feel sure that NHSG will use this proposal to undermine the prescribing practice at Udney Station and ultimately the surgery itself, without this proposed community pharmacy being of any use to our circumstances.
- Negative possibly. There may be a negative impact on the dispensing GP practice at Udney Station if areas to the South of Pitmedden are also targeted. This busy practice provides a vital service for a large and scattered rural area. For residents of this area it is important to have GP and dispensing services available in the same location, but many would have great difficulty travelling the considerably longer distance to Pitmedden (with very limited public transport options available).
- Negative. The opening of Tarves pharmacy resulted not only in the loss of dispensing rights for Haddo Medical Group but ultimately the closure of the surgery in Tarves. This directly resulted in a loss of service to the residents of Udney Parish. If a pharmacy is opened in Pitmedden then I think it would only be a matter of time before Scotstown Practice had their dispensing rights removed in Udney Station and it is then a possibility that this would



ultimately result in the closure of the surgery there.

- It certainly had a negative effect when the previous change was made. It would be beneficial to have our surgery back not more profit raising pharmacies.
- Negative. The commercial nature of the pharmacies is costing our NHS large sums of money month by month; in they say providing a critical service, yet they caused the whole damage to the local GP service and we the customers have lost out big time.

6 (6.5%) respondents answered 'don't know' with two comments:

- Don't know. I am sure they can work side by side.
- Don't know. No idea.

### **Question 9**

#### **What do you think about the location of the proposed community pharmacy?**

18 (19.4%) respondents did not answer this question.

13 (14%) respondents stated that they did not know the proposed location.

62 (66.6%) respondents did answer this question but made comments of which when themed, 52 (55.9%) were generally positive and 10 (10.7%) were regarded as negative.

Positive comments included:

- Great location next to the local shop, with parking across at the school. Central for everyone in Pitmedden.
- It's next to the local shop, so makes sense. As long as car parking is available in the opposite car park.
- Acceptable, but would be better located within the GP surgery.
- Ok, there is available parking by the Coop and the school. Roadside parking should be actively discouraged as it makes that stretch of the road already a challenge with inconsiderate parking.
- It seems fine as long as some parking is made available.
- Good/ideal location (x6).
- Any village location is good. I do not have a preference for where the pharmacy is located in Pitmedden.
- Centre of the village next to the shop with a car park and crossing right outside is a good location.
- The location is very central to the village so is a good location.
- Sensible and satisfactory.
- Excellent (x3).
- Central and convenient.
- The location is ideal. The one concern is the availability of parking facilities. I note in Tarves, the road through the village (and near the school) always seems to be congested due to the addition of cars being parked on the main road. Pitmedden is a main route for commuters and unless there are



suitable parking arrangements in place, we will have delays and frustrations going through the village.

- No Issues, central to the village and relatively close to Surgery. Parking available close to premises.
- Excellent. May be problems with parking due to proximity of school and Co-Operative building.
- If its where I think it is - next to the Co-op, or very nearby, then it will be ideal. Would it be an idea to integrate it with the Post Office which I understand is looking for a new location also?
- Easily accessible from the surgery and Pitmedden shop.
- In centre by village near the only shop and within easy walking distance from surgery.
- I would think it is just about right. It will be in the heart of the village and close enough to the Health Centre.
- The location looks ideal being in the centre of the village and close to the local shop and parking at the school car park.

Negative comments included:

- Appalling. Pitmedden has limited parking, and I do not want cars in and out of our peaceful estate day in, day out as people nip in. My back garden overlooks the proposed site and I do not want to be looking at a business that may attract drug addicts seeking treatment and medications.
- There is already insufficient parking for the shop, school, nursery and village hall. A pharmacy in the same vicinity will cause dangerous parking.
- In between both Udney & Tarves, rings alarm bells for me.
- Traffic is already heavy. Speeding is already a concern. The location is good but it is immediately adjacent to the primary school. There is not a good parking provision and addition traffic calming measures and enforcement would likely be required.
- Totally the wrong location. It needs to be somewhere less congested with traffic already. Too close to zebra crossing too.
- Too far from the Health Centre at Pitmedden.
- Poor, it should be at Haddo Medical Group building in Pitmedden, the people who ordered it closed were very wrong in their decision.
- I am surprised that space could not be allocated at the Haddo Medical Group for dispensing etc.
- Concerned about parking as it is on busy road near school cross. Busy shop with limited parking. Car park at school is usually full during the day.
- I don't think the current location is the most suitable. The road entrance to what will be a small car park is right on the zig-zag of a zebra crossing, and this area can already be very congested at certain times of the day due to the public / school car park being busy as well as the small area in front of the village shop meaning that vehicles are often parked on the road causing an obstruction.
- Dreadful! Right in front of the house is a zebra crossing and white zigzags on which it is illegal to park on. Pitmedden is a main road and many children cross every day. The location is dangerous and should not be allowed. Even with proposed parking in front of shop it will be too small and reversing onto main road!!
- Parking already a problem as through road blocked by car parking on B999



and parking well used already.

- Its location and opening hours are irrelevant to me as I will never use it under any circumstances.

13 (14%) respondents stated that they did not know the proposed location with some making the following comments:

- No comment as don't know where it is but needs to be walking distance for patients visiting the Haddo Medical practice.
- Apart from the village of Pitmedden I do not know where it will go. Perhaps it will take over space from the Café outside of the village part of which was the Post Office that they cannot sustain and want to sell.
- Is there suitable parking including disabled parking?
- I am unsure of where it actually is. My only concern would be parking. There is already a problem with people parking on the street which can cause hold ups for traffic going through the village it can also make it dangerous to cross the road anywhere other than the pedestrian crossing especially for children.
- It would need to be in the centre of Pitmedden, preferably near the existing shop.
- I am not sure exactly where in the village the proposed pharmacy would be located but if it is anywhere near the junction where the primary school is then I would think that it could only exacerbate already existing issues surrounding parking in this area. There is also no crossing nearby on either of the roads around that area.
- At present we are not sure where Park View is unless it is part of the housing project near the surgery (carers don't seem to know either).
- Not sure exactly where that is but it will need a big car park please.

### **Question 10**

#### **What do you think about the proposed opening hours?**

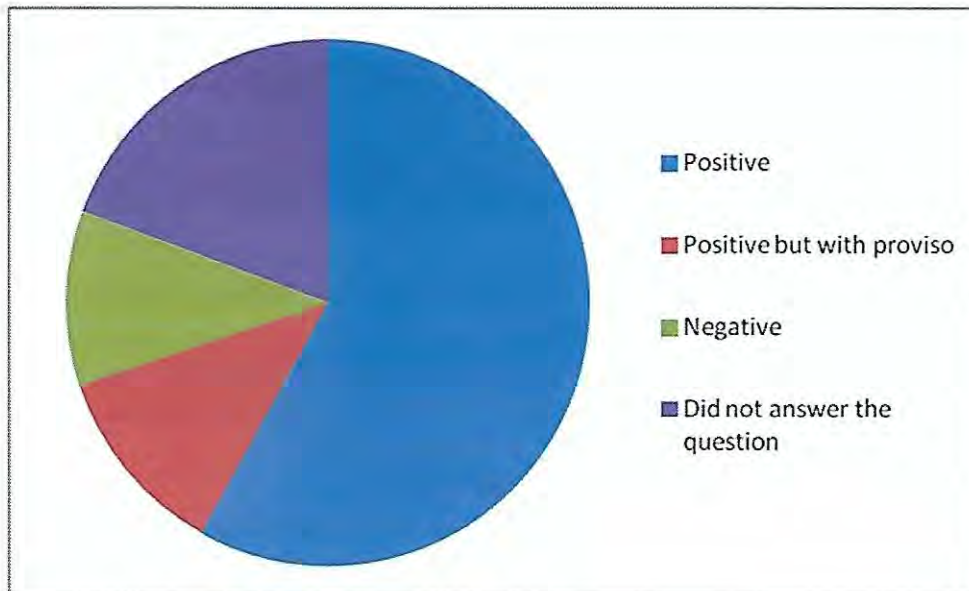
54 (58.1%) respondents were generally positive about the proposed opening hours.

11 (11.8%) respondents were generally positive about the proposed opening hours but described a proviso:

10 (10.7%) respondents were negative about the proposed opening hours.

18 (19.4%) respondents did not answer the question.





54 (58.1%) respondents were generally positive about the proposed opening hours with some making the following comments:

Good or very good (x9).

Perfect (x4).

Ideal (x3).

Okay (x3).

Fine/fine as expected (x3)

Satisfactory to meet the needs of the village (x2).

Excellent (x2).

Suitable (x2).

Great, later opening too.

Good, particularly Saturday.

Good opening hours. Will cover the most important times required.

Good opening times, allowing a longer opening time and Saturday gives those who work during the week plenty of opportunity to collect their prescriptions etc.

Very convenient opening hours. As most people do arrive home by 6pm.

These are useful opening hours, especially having the Saturday for working.

Good as it will allow people who work still be able to collect prescriptions.

Slightly better hours than previous.

Good as able to access out of office hours and the weekend.

These times will suit I believe most people and give a good access and service to the community.

11 (11.8%) respondents were generally positive about the proposed opening hours but described a proviso :

- Hours are acceptable but need to have have a pharmacist on site during surgery hours.
- Excellent although a 08:30 start would be useful.
- Opening hours seem reasonable. Later closing times suit working parents best but closing time seems to align with surgery closing time. The part time pharmacist service would have to be trialled and proven to see if this works.
- Adequate if they don't curtail it a later date.

- Fine, provided Saturday opening is guaranteed for those at work.
- I would like to see the pharmacy opening until say 8pm one night per week. Apart from that, the opening hours proposed are fine.
- The suggested hours seem reasonable, although some residents might only be able to attend if there was an evening option to do so.
- Times propose are in line with most Pharmacies and sufficient to provision the village. Slight concern over availability of Pharmacist on a half day frequency which shall have an effect on prescription fulfilment directly from issue at surgery. Should not affect repeat prescriptions which is of benefit. Possibility of Pharmacist support from Tarves to Pitmedden and vice versa, Pitmedden to Tarves where the half day support conflicts, should regulations permit, delivery between premises should be considered.
- I am retired so OK for me. Not sure how working people will cope.
- Fine by me. What does your resident pharmacist think? Seems to involve a lot more travelling for her.
- Adequate - as long as they are not changed due to cuts or staff shortages.

10 (10.7%) respondents were negative about the proposed opening hours making the following comments.

- It would be better if the Saturday hours were all day, this could be achieved by either Tarves or Pitmedden doing AM and the other doing PM on Saturdays.
- Poor. People working in Aberdeen have very little choice with these hours. I find it very inconvenient now collecting prescriptions. The people of Pitmedden will have the same negative result.
- Much less convenient compared to the service currently provided by our GP surgery, based on the benefit of the surgery located in our village.
- Later opening times would be more appropriate for working people.
- This pharmacy has no opening hours outside of the public's working hours apart from Saturday morning. If the dispensing practice at Udney Station closes later GP appointments may mean that the pharmacy is closed. Pharmacies in Ellon have better opening hours at weekends and of course pharmacies such as Boots, whilst not located so conveniently, have much more accessible opening hours. A late night opening or all day Saturday may be helpful.
- The overall times are not that relevant given that the Pharmacist will only be there for a half day, meaning there is the potential that you still may not be able to pick-up a prescription on the same day, or would have to travel to Tarves.
- Does not provide adequate provision of pharmaceutical services at either Tarves or Pitmedden. No Saturday services at one location.
- Not much. It is only part time in each village.
- Will not use it. Not open for working people on early & late shifts. Return dispensing to Haddo Medical Group to increasing nurses, receptionist and doctors.



18 (19.4%) respondents did not answer the question but added some comments:

- Irrelevant.
- They are just proposed hours, not set in stone.
- The opening hours are immaterial to me. I will not be using it. I know my doctor's surgery is closed at the weekend, so Saturday opening would not be necessary (patient at Udney Station surgery).
- N/A
- Where??
- When would pharmacist be available for consultations at Pitmedden?
- Perhaps a closing time of 2 or 3pm on a Saturday would be more helpful.

The original copies of the 93 returned questionnaires and responses can be viewed on request.

## **5. KEY THEMES**

The key themes emerging from the consultation can be summarised as follows:

- there is a good level of support for a new community pharmacy from those who responded;
- there is support for the proposed pharmacy to be located in the centre of the village of Pitmedden
- the proposed opening hours (including a Saturday morning) were generally welcomed
- there is an expectation that a new pharmacy will reduce pressure on demand for appointments at the GP surgery in Pitmedden
- a new pharmacy will provide patients with better access to medications and provide an additional amenity to the village of Pitmedden

## **6. CONCLUSIONS**

The challenge of the consultation was to reach as many interested parties as possible, to give them the opportunity to state their views.

A range of consultation methods were used resulting in 93 people and 4 organisations actively engaging in the consultation.

The interested party, A&L Porter Ltd has a period of 90 days, ending on 8 June 2017 to submit a formal application.

**7. SIGNATURES OF AGREEMENT**

The content of this Consultation Analysis Report has been agreed by both the Applicant, A&L Porter Ltd and the Board Secretary of Grampian NHS Board.

**Signed on behalf of A&L Porter Ltd:**

Signature: Andy Porter.....

Please print name: ANDY PORTER.....

Position in company: DIRECTOR.....

Date of signature: 09/05/17.....

**Signed on behalf of NHS Grampian:**

Signature: Laura L Gray.....

Laura Gray

Director of Corporate Communications and Board Secretary, NHS Grampian

Date of signature: 29/5/2017.....



**JOINT PUBLIC CONSULTATION**

**PROPOSED NEW PHARMACY – PITMEDDEN**

**Press & Journal, 1 November 2016**

**A&L Porter Ltd  
Proposed application for inclusion in the Pharmaceutical List**

A&L Porter Ltd intends to submit an application to NHS Grampian to open a new NHS dispensing pharmacy at Park View, Tarves Road, Pitmedden, Aberdeenshire, AB41 7PB and to provide the following services should the application be granted:

Dispensing of NHS prescriptions, Chronic Medication Service, Minor Ailments Service, Public Health Service (including smoking cessation, emergency contraception, health promotion campaigns), pharmaceutical advice, collection and delivery, sale or supply of medicines as appropriate, unscheduled care, stoma service, provision of compliance aids, free condoms, home carer medicines management and other services that NHS Grampian may request A&L Porter to provide. If required, services could also include substance misuse services and palliative care.

The proposed new pharmacy will be fully accessible and will have a consultation room. The proposed opening hours will be Monday to Friday: 9am – 6pm, Saturday: 9am – 1pm, Sunday: closed.

A&L Porter Ltd took on the ownership of Tarves Pharmacy on 1 May 2016. If the application for a proposed pharmacy at Pitmedden is successful, the pharmacist will divide their time between Tarves and Pitmedden (a half day in each pharmacy every day).

Further details of this proposal can be obtained by contacting A&L Porter Ltd, Suite 4, Braehead Shopping Centre, Braehead Way, Aberdeen AB22 8RR or [enquiries@porterpharmacy.co.uk](mailto:enquiries@porterpharmacy.co.uk)

Alternatively, more details can be found at [www.nhsgrampian/involvingyou](http://www.nhsgrampian/involvingyou) and by clicking on 'projects and consultations'. Members of the public are invited to comment on this proposed application by e-mail to [nhsg.involve@nhs.net](mailto:nhsg.involve@nhs.net) or by post to 'Freepost, NHS Grampian' (no stamp is required). Information is also available by calling the Public Involvement Team on 01224 558098.

As required under the Pharmaceutical Services regulations this pre-application public consultation will be for a period of not less than 90 working days from the publication of this notice.

This information sheet and questionnaire is also available in large print and other formats and languages upon request. Please call NHS Grampian on 01224 558098 or e-mail [nhsg.involve@nhs.net](mailto:nhsg.involve@nhs.net)

## **PROPOSED APPLICATION FOR INCLUSION IN THE PHARMACEUTICAL LIST**

NHS Grampian is in consultation with A&L Porter Ltd regarding their proposed application for a new pharmacy to open at Park View, Tarves Road, Pitmedden, Aberdeenshire, AB41 7PB.

NHS Grampian has to decide whether granting of the application would be necessary or desirable in order to secure adequate provision of pharmaceutical services in the neighbourhood in which the premises are located by persons whose names are included in the pharmaceutical list.

A&L Porter Ltd who wish to submit the application has defined the neighbourhood as the village of Pitmedden.

A&L Porter Ltd propose to provide the following services from their pharmacy should the application be granted:

- Dispensing of NHS/private prescriptions
- Chronic Medication Service
- Minor Ailments Service
- Public Health Service including smoking cessation, sexual health including the supply of emergency contraception and health promotion campaigns
- Pharmaceutical advice
- Sale or supply of medicines as appropriate
- Unscheduled Care (urgent provision of prescription medication out of hours)
- Stoma Service (appliances that deal with body waste)
- Substance Misuse Service – needle exchange, methadone patients (if required)
- Palliative Care (if required)
- Provision of compliance aids
- Free condoms



- Home carer medicines management
- Collection and delivery
- Any other services that NHS Grampian may request A&L Porter Ltd to provide

A&L Porter Ltd propose to provide these services at the following times:

Monday to Friday	9am – 6pm
Saturday	9am – 1pm
Sunday	closed

A&L Porter Ltd took on the ownership of Tarves Pharmacy on 1 May 2016. If the application for a proposed pharmacy at Pitmedden is successful, patients will be able to collect their medicines and drop prescriptions off at both pharmacies. The pharmacist will divide their time between Tarves and Pitmedden (a half day in each pharmacy every day). The pharmacist is required to be in the pharmacy to dispense prescriptions and for the sale of certain stronger over-the-counter medicines. This means that full pharmaceutical services will be available half a day in each pharmacy every day. Without a pharmacist present, patients will still be able to collect medicines that have been made up when the pharmacist was previously on duty.

NHS Grampian and A&L Porter Ltd are undertaking a joint public consultation. This consultation has two main purposes:

- a. to assess the current provision of pharmaceutical services in the neighbourhood and whether it is adequate; and
- b. to establish the level of support from residents in the neighbourhood for the application

**In order to help NHS Grampian assess this application we would be grateful for your response to the following questions:**

1. What are your views of the neighbourhood as described by A&L Porter Ltd?

2. Do you think there are gaps/deficiencies in the existing provision of pharmaceutical services to the neighbourhood? **YES / NO / DON'T KNOW**

Please explain your answer:

3. Do you think there will be any negative impact on the neighbourhood in having a community pharmacy? **YES / NO / DON'T KNOW**

Please explain your answer:

4. Do you think there will be any positive impact on the neighbourhood in having a community pharmacy? **YES / NO / DON'T KNOW**

Please explain your answer:

5. What are your views on the pharmaceutical services being proposed by A&L Porter Ltd?

6. Do you think there is anything missing from the list of services to be provided?  
**YES / NO / DON'T KNOW**

Please explain your answer:

7. What are your thoughts about how a community pharmacy in the neighbourhood will work with other NHS health services such as GP practices?

8. Do you believe the proposed pharmacy would have a positive or negative impact on existing NHS services? **POSITIVE / NEGATIVE / DON'T KNOW**

Please explain your answer:



9. What do you think about the location of the proposed community pharmacy?

10. What do you think about the proposed opening hours?

All views submitted will be incorporated into a Consultation Analysis Report which will be taken into account by the NHS Grampian Pharmacy Practices Committee (PPC) which decides the outcome of the application.

**Respondent information** (please tick **one** box only):

I am responding as an individual.

or

I am responding on behalf of a group or organisation.

If you ticked **group or organisation**, the contact details requested below are optional and you can remain anonymous if you prefer.

Name of group/organisation: .....

Address: .....

.....

Postcode: .....

E-mail: .....

Telephone: .....

Where contact information has been provided we will make your responses available within the Consultation Analysis Report on the following basis (please tick one box only):

- Yes, make my response, organisation and address available
- Yes, make my response and organisation available, but not my address
- Yes, make my response available, but not my organisation and address

NHS Grampian complies with the provisions and obligations of the Data Protection Act 1998 in the processing of your personal information. Your information will only be used for the purpose of this consultation as outlined and will be held securely by NHS Grampian. Some information may be shared for statistical purposes only which will not identify individuals.

**Please send your response to: 'Freepost, NHS Grampian'  
(no stamp required)**

If using the Freepost address please allow 5 working days for your response to be received by NHS Grampian.

If you prefer, you can e-mail your response to: [nhsg.involve@nhs.net](mailto:nhsg.involve@nhs.net)

**The closing date for all responses is Friday 10 March 2017.**

For any enquiries about this consultation please contact the Public Involvement Team on 01224 558098.

**Thank you for taking part in this joint public consultation.**