

The Baird Family Hospital and The ANCHOR Centre Project

PROJECT NEWSLETTER

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Project News

PROJECT UPDATE

By Jackie Bremner, Project Director

I am pleased to report that the Baird and ANCHOR Project continues to be on track to be complete as planned during 2020.

During the last 2 – 3 months we have been working with our Principal Supply Chain Partner (PSCP) GRAHAM Construction and their design team to develop the floor plans for both the Baird and ANCHOR developments. We have also been working with our PSCP and Aberdeen City Council planning department colleagues to plan for submission of our planning application in the summer of 2017.

Work to submit the Outline Business Case (OBC) for approval in the summer of 2017 to the Board of NHSG and the Capital Investment Group at the Scottish Government Health and Social Care Directorate is also underway. This OBC approval is key to moving the project onto the next Full Business Case stage during the autumn/winter 2017.

During the coming months we are required to participate in two external reviews. The first is the Architecture Design Scotland National Design Assessment Process (NDAP) and the other is an Office of

Government Commerce Gateway Review. Both are due to be completed during the spring of 2017.

The project team continue to engage with staff, patient representatives and Third Sector organisations to help shape the project. A series of meetings are scheduled

during the weeks to come to get staff and patient feedback on the emerging floor plan designs. During the spring a series of public and staff consultation events will be scheduled to take place, watch out for notice about these events in e.g. global email, Facebook, Twitter and hopefully in the press.

FOOD, BEVERAGE AND OTHER RETAIL SURVEYS, NOVEMBER TO DECEMBER 2016 **By Anna Rist, Public Involvement Officer**

For most of November and until 2 December 2016, the project team conducted surveys on the kinds of food, beverage and other retail opportunities that staff, patients and the public would like to see in The Baird Family Hospital and The ANCHOR Centre. This was to help the project team include provision for the right kinds of facilities in the final designs for both buildings. A variety of methods was used to get as many people involved as possible: online questionnaires, a Viewpoint touch screen survey machine and paper copy questionnaires for staff who have limited PC access. In total, 991 survey questionnaires were received, of which 873 were included in the final analysis. Here is what we discovered.

The overwhelming majority of respondents for both the Baird and the ANCHOR wanted to have food and beverage facilities in the buildings, and a majority would also be willing to pay more for healthier options.

For the Baird, hot food, sandwiches and salads, fresh fruit and snacks were the most popular types of food items; standard hot and cold drinks were also more popular than the retail of freshly squeezed juice. Newspapers, toiletries and greeting cards were the most popular general retail items. The free text responses gave a more detailed picture of people's needs, and the inclusion of many specific items relating to dietary requirements was very helpful.

For the ANCHOR, sandwiches and salads, fresh fruit and savoury snacks like crisps were the most popular food items. Again, standard hot and cold drinks were more popular than freshly squeezed juice, and having a coffee cart was the preferred option over a juice bar.

Demographically, more than two thirds of all respondents were NHS staff, the remaining third being patients and visitors. This could reflect the importance that staff place on access to retail facilities. However, a substantial number of 300 patients and visitors also gave their views in the survey.

SPOTLIGHT ON GRAHAM CONSTRUCTION, THE PRINCIPAL SUPPLY CHAIN PARTNER

By Anthony Bateman, Pre-Construction Director



GRAHAM Construction is proud to have been selected to develop two new health facilities for NHS Grampian within its Foresterhill Health Campus in Aberdeen and we are looking forward to working with you over the coming years.

Gary Holmes, Regional Director for GRAHAM Construction, said: "We are privileged to be working with NHS Grampian and its stakeholders in the development of the Foresterhill Health Campus and in equipping it to offer the highest quality of care to the region for years to come."

The Baird and ANCHOR project is also the largest project to be procured through Health Facilities Scotland Framework to date. This year GRAHAM Construction celebrates its 15-year milestone of working in Scotland and to date we have completed, and are currently engaged in, a broad portfolio of exemplary project works

throughout the region, and extensively within NHS Scotland.

The GRAHAM Construction team prides itself in teamwork, performance, openness, innovation and respect. Senior staff from GRAHAM Construction met with members of the NHS Grampian project team for a launch event on the Foresterhill Health Campus in December 2016 and since then we have already started to establish a dedicated and experienced team to work together with the Baird and ANCHOR project team. We have made good headway and together we are progressing well through the pre-construction phase to explore, develop and tailor the project's design, ensuring we are providing quality in delivery from the outset.

Our success depends not just upon an on-going delivery of the project, also in our ability to respect our wider commitment to the community and society as a whole. We aim to honour our corporate responsibility to ensure our business is carried out in a safe, sustainable manner that is socially responsible and respectful of the environment.

For NHS Grampian, this means our contribution to this project reaches beyond the boundaries of the Foresterhill Health Campus to our involvement in the local community to build and leave a lasting legacy in the region. We have a proven track record of meeting and exceeding our Community Benefit objectives within the surrounding communities in which we work. We are committed to delivering a first class facility but we are also committed to fulfilling our obligations to the project in creating jobs and apprenticeships, advancing current skills through training and work experience. And, as with many of our current projects, we will also engage with local schools and universities and social enterprises to provide insight, work experience and training opportunities.

We hope to keep you updated with progress and individual aspects of the project as it develops. We look forward to working in partnership to offer the highest quality of building which will sustain your community for years to come.

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“Our business is focused on building and maintaining the infrastructure we all rely on in everyday life. We win work through positive personal relationships, understanding client needs and priorities, being innovative in the solutions we develop and delivering what and when we promise.”

PUBLIC INVOLVEMENT ACTIVITIES

By Anna Rist, Public Involvement Officer



Jane Raitt (Project Midwife) discussing the Baird plans with Hazel Hulse (Chair of MSLC)

The architectural design development for both Baird and ANCHOR is well under way. In the last few weeks we have been able to take the emerging designs to various stakeholder groups for comments, as well as having patient representatives attend workshops with clinicians at the Foresterhill Health Campus.

On 20 February 2017, the Grampian Maternity Services Liaison Committee (MSLC) dedicated their quarterly meeting to the Baird plans. Project Midwife Jane Raitt led a very thorough floor-by-floor discussion of all Maternity departments and other general patient facilities. Jane highlighted

how the design promotes a patient-centred approach and how previous feedback about maintaining dignity and privacy are reflected in all areas.

For example, all in-patient accommodation is in single en-suite rooms, with facilities for partners to stay overnight. There will be a partners' lounge with a pantry in the Community Maternity Unit, in acknowledgement of the needs of the whole family-to-be. The Birthing Suite Annex for bereaved families experiencing the loss of a baby will be carefully designed to ensure peace and privacy from other services, while providing access to natural light and fresh air. Even the patient parking bays will be wider than standard to allow pregnant women to exit their vehicles easily.

Hazel Hulse, Chair of the MSLC, said of the plans, 'The committee was really excited to have the opportunity to look over the plans. We were very pleased to see that some of the ideas from our various workshops have been incorporated into the design.'

Sands, the stillbirth and neonatal death charity, have been particularly engaged in the development of the Annex and the

project team also met with their full Committee separately on 28 February 2017 to ensure the design meets their expectations.

As the Baird will house all Breast surgery and screening services, the project team was delighted to be hosted by Maggie's Aberdeen for a session on the future of Breast services in Grampian on 3 February 2017. Project Nurse Margaret Meredith discussed the plans with a group of Maggie's clients who gave us excellent feedback and discussed their patient (and family member) experience candidly.

CLAN Aberdeen also continues to host the project team every last Thursday of the month for a focus group with the CLAN Haven residents who provide us with the angle of patients travelling into Aberdeen from the Islands or other remote areas and

comment on the emerging ANCHOR designs.



CLAN Haven clients looking at the emerging ANCHOR designs

The input received from these various groups continues to influence the planning for both Baird and ANCHOR. The project team is grateful to both our Third Sector partners and all the individuals who have contributed so far.

Please follow us on Social Media for latest project news and opportunities to get involved – and invite your friends to like our pages too.



[@bairdANCHOR](https://twitter.com/bairdANCHOR)



www.facebook.com/bairdANCHOR

Dedicated project website also available at www.bairdanchor.org

Other News

FOCUS ON THE ADMINISTRATION AND SECRETARIAL SUPPORT TEAM: FIONA CLARK AND LILY ROSS, PROJECT TEAM SECRETARIES



Lily Ross (left) and Fiona Clark (right)

Fiona Clark joined the Project Team in September 2015 as Project Team Secretary. Fiona's career has been largely based within general practice and in the private healthcare sector undertaking varied roles within a secretarial, medical secretarial and administration remit.

Alongside her colleague, Lily Ross, Fiona provides general secretarial and

administration support to the immediate and wider Project Team, the Project Board and the Service Redesign work streams.

Lily joined the project team in August 2015, having previously worked as a Medical Secretary in various surgical and medical departments across the NHS, on and off since 1985, and in the private sector for seven years.

Lily's main role to date has been aiding in the production of Room Data Sheets for each of the new facilities which has been no mean feat. Lily is now about to embark on the development of an Equipment Asset Register for the new buildings so expect to see her out in force in the very near future armed with lots of sticky dots!

Please let us know if you would like to be on our Newsletter Distribution List by emailing the Project Team at anna.rist@nhs.net